

## CHANGES TO SURGERY

Some of you may recall we ran a questionnaire a couple of months ago seeking the views of our patients on types, times and duration of appointments. As a result of this questionnaire, and discussion with the Patient Group the following changes will be introduced to Tuesday Surgery Appointments from 1st September 2017, and will run as a trial initially for 3 months:

### **Morning**

One doctor will be on Open Surgery

One doctor will be on Appointments starting at 8am. This will add an additional 6 bookable appointments, and offer early appointments for patients who require them

### **LUNCHTIME**

On alternative weeks we will be offering 2 x 30 minute appointments for minor surgery and 2 x 30 minute appointments for Family Planning

### **Afternoon**

One doctor will be on Open Surgery

One doctor will be on Appointments. These appointments will be an extended appointment offering 15 min consultations. In order to offer extended access, we will extend this clinic by 1 hour to finish at 6pm

In order to offer these changes, it will be necessary to remove the Country Patients surgery which was held at lunchtime.

We feel that this offers a better mix of open and booked surgeries, and better access for all our patients

If you have any comments on these proposed changes, please feel free to speak to the Practice Manager on 01833 640217 or by email:

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