

CONFIDENTIAL

MINUTES OF PATIENT PARTICIPATION GROUP MEETING

Wednesday 2nd July 2014

PRESENT: Ms R Rubin (Chair) Mr J D Bentley Mrs A Joss
Mr K Roberts (Secretary) Mrs J Tait Mrs G Harbour
Mr L Joss Mr J Short Dr D Boyd
Mrs J Dickson Mr A McLean

01072014	<u>Apologies</u> Apologies of absence were received from: Dr J C Nainby-Luxmoore, Mrs M E Dent, Mr C Allison
02072014	<u>Minutes from previous meeting</u> The minutes of the last meeting were accepted as a true record and, along with all previous minutes, are approved for publication on the Old Forge website.
03072014	<u>Matters arising</u> All matters arising were covered during the meeting.
04072014	<u>Complaints / Suggestions</u> One complaint has been recorded. The music played in the reception area is more suited to younger people when the majority of patients are older. J Dickson reminded the group of the purpose of the music and stated that the radio is set to Radio Teesdale. It was suggested that a different station be set and that a notice inviting patients to ask for a station change should be put up.
05072013	<u>TAP / Public Transport Update</u> Update provided to the group by Mrs G Harbour: Current bus services are good and passenger numbers have increased. Funding has been made available for another year. It was noted that the Scarlet Band services are an improvement on the previous Arriva services. G harbour will be attending a meeting on Friday (4 th July) and will provide an update to the group. Note: G Harbour attended the meeting and DCC have confirmed funding for the present service in the Dales until 2016.
06072014	<u>DDES Ambulance Group</u> M Dent was not present but provided the following update: As reported in March demand on the service is still high and the service remains under a great deal of pressure across the region. The negotiations for the new contract are still ongoing and the final proposals for DDES have not yet been revealed. There is an Ambulance Patient Reference Group meeting tomorrow afternoon;

	<p>these are normally quarterly but this one has been squeezed in so we may have an announcement then.</p> <p>We can expect some changes to the Dales agreement even though the additional funding for our service has been agreed. Then CCG needs NEAS to address below average response times to life threatening calls in other areas of DDES as well as a shortage of paramedics, which is a problem not only regionally but also nationally.</p> <p>If the proposals contain material changes to the service in the Dales a public consultation will take place and public meetings will be held.</p>
07072014	<p><u>Durham Dales Patient Reference Group (DDPRG)</u></p> <p>C Allison was not present but provided the following:</p> <ol style="list-style-type: none"> 1. Summary update 2. Draft Notes from the DDPRG meeting dated 6th June 2014 3. DDPRG Action Log
08072014	<p><u>PMS Review</u></p> <p>Mrs J Dickson advised that the review will be completed in the next 2 years and that it is apparent that there will be an impact on funding for Old Forge. Information is being prepared and collated as part of the review.</p> <p>Once the evaluation has been completed the information will be shared with the PPG.</p>
09072014	<p><u>Patient Survey</u></p> <p>Old Forge is required to run a recognised survey as part of a doctor validation process. This needs to be done in October. J Dickson to circulate the survey to the PPG for possible additional questions.</p>
10072014	<p><u>Practice News</u></p> <p><i>Two New Initiatives</i></p> <p>All over 75s must have a named GP. Initiative completed.</p> <p>Admission Avoidance. Old Forge needs to identify the top 2% of over 18s at highest risk of hospital admission and document a plan for each to reduce possibility of hospital admission. This is a very large piece of work and is ongoing.</p> <p><i>Practice resourcing</i></p> <p>The nurse on long term sick leave has now left and Sally Baker, a returning to work nurse, has joined the team on a long term contract.</p> <p>GP Registrars: Dr Chris Taylor arriving in August Dr Ashiru leaving in August Dr Macconachie is staying at least for the next 18 months Dr Adisa is on maternity leave and returning to job share with Dr Macconachie between September and December</p> <p><i>Federation</i></p>

	<p>An interim Board has been identified comprising 12 practices. 6 representatives were present at yesterday's Board meeting. 2 contracts are already running.</p> <p><i>CQC</i></p> <p>J Dickson is to be a special advisor to the CQC which will mean some time away from Old Forge.</p> <p><i>MY NHS</i></p> <p>J Dickson circulated information. DDES would like more patients to join MY NHS.</p>
10032014	<p><u>AOB</u></p> <p><i>Mobile Dentist</i></p> <p>Mr J Short reported that the (ex) mobile dentist provided at the Richardson Hospital is running well and providing a good service. There are ongoing discussions about re-instating the mobile service.</p> <p><i>Nurse Practitioners</i></p> <p>J Dickson provided an overview of the differences between Nurse Practitioners and Nurses</p> <p><i>Parking in Middleton-In-Teesdale</i></p> <p>J Short reported that proposed parking restrictions and charges for Middleton-In-Teesdale have been scrapped</p>
11032014	<p><u>Date and time of next meeting</u></p> <p>There being no further business the meeting was brought to a close at 18:40. The date of the next meetings will be:</p> <ul style="list-style-type: none"> • Wednesday 5th November 2014 at Old Forge Surgery, Middleton-in-Teesdale