

CONFIDENTIAL

MINUTES OF PATIENT PARTICIPATION GROUP MEETING

Wednesday 4th March 2015

PRESENT: Ms R Rubin (Chair) Mrs A Joss Mrs M E Dent
Mr K Roberts (Secretary) Mr C Allison Dr J C Nainby-Luxmoore
Mr L Joss Mr A McLean Mrs J Dickson

01032015	<u>Apologies</u> Apologies of absence were received from: Mrs J Tait, Mrs G Harbour, Mr J Short. John Short has offered his resignation from the PPG.
02032015	<u>Minutes from previous meeting</u> The minutes of the last meeting were accepted as a true record and, along with all previous minutes, are approved for publication on the Old Forge website.
03032015	<u>Matters arising</u> There were no matters arising
04032015	<u>DDES Ambulance Group</u> M Dent commented that the quarterly Ambulance Patient Reference Group meeting is the day after the PPG meeting which is slightly unfortunate as updates to the PPG will be lagging a little. The Senate clinical review into double paramedic crewed ambulances for Teesdale and Weardale is ongoing. The Terms of Reference were presented to Health Overview and Scrutiny Committee at County Hall in January and Lesley Kay has been appointed chair for the review. In recent months rural response times have declined. NEAS has a new CEO, Yvonne Ormston
05032015	<u>Durham Dales Patient Reference Group (DDPRG)</u> C Allison has agreed to be vice chair for 1 year. He provided an update of actions from the recent PRG meetings: <ol style="list-style-type: none">1. It is planned to hold a learning disability awareness event in South Shields in June.2. A £50 allowance is paid to PRG members for stationery etc., this rate has been fixed for 6yrs. An increase to £75 has been requested. Travel expenses are paid at the CCG rate for attending PRG meetings and other agreed events.

	<ol style="list-style-type: none"> 3. An induction pack has been produced and is expected to be distributed shortly. 4. Bishop Auckland Hospital has withdrawn its Continence Supplies Service. It has been requested that a full review is added to the commissioning intentions list. 5. There is due to be a consultation on urgent care in spring 2015 6. There are a number of issues reported on the Ophthalmology Services at Bishop Auckland Hospital, for example signage and only broad windows for appointment times.
<p>06032015</p>	<p><u>Practice News</u></p> <p><i>GP Appointment</i> Dr Luxmoore advised at this point it has not been possible to make one full-time appointment, however a number of options are being progressed:</p> <ol style="list-style-type: none"> 1. Dr Kitson will work for 2 days/week (currently 1) from June 2015 for 1 year 2. Dr Macconachie, subject to successful completion of training, will be appointed to continue for 3 days/week. 3. Dr Adisa may stay until June 2016 <p>This arrangement does leave a shortfall, but since the closing date 2 possible candidates have come forward. Discussions are ongoing.</p> <p>The meeting agreed that S Rubin will send a letter from the PPG to Dr Boyd to thank her.</p> <p><i>Practice Resourcing</i> Angela Perkins has joined the dispensary team.</p> <p><i>Opening Hours</i> Bishop Auckland Surgery is open at weekends. Stanhope is also open at weekends, but only on a rotational basis.</p> <p><i>PMS Review</i> Dr Luxmoore advised that Old Forge will have to move from the PMS model of funding to the GMS model. This will particularly affect rural practices. This will be phased in over 7 years and will impact core funding. Dr Luxmoore and J Dickson are working with NHS England to make the transition and identify alternative funding through CCG enhanced services.</p> <p>The PPG felt that the GMS formula of funding does not appear to take account of the specific needs of a rural community.</p> <p><i>Soft Intelligence</i> Not much feedback to date, mostly through staff members.</p> <p><i>The Elephant Kiosk – Friends and Family</i> Last month there were 26 responses – mostly positive. NHS England don't review the comments but do monitor the scores. PPG to encourage use with other patients.</p> <p>J Dickson to circulate to PPG comments from the Elephant Kiosk last month before next</p>

	meeting
07032015	<p><u>AOB</u></p> <p>The PPG agreed that John Short should be thanked for his contribution to the group and that S Rubin would write to him to this effect.</p>
08032015	<p><u>Date and time of next meeting</u></p> <p>There being no further business the meeting was brought to a close at 19.20. The date of the next meetings will be:</p> <ul style="list-style-type: none"> • Wednesday 1st July 2015 at Old Forge Surgery, Middleton-in-Teesdale